

ZIVA NEW MEMBER HANDBOOK (2026 EDITION)

Welcome to the ZIVA Family

More Hands, Less Weight



Contents

SECTION 1 — WELCOME MESSAGE	2
SECTION 2 — WHAT TO DO FIRST.....	2
SECTION 3 — UNDERSTANDING SUPPORT LEVELS	2
SECTION 4 — FAMILY COVERAGE RULES.....	3
SECTION 5 — RULES YOU MUST KNOW.....	3
SECTION 6 — HARDSHIP SUPPORT.....	3
SECTION 7 — ALUMNI STATUS	4
SECTION 8 — WHAT ZIVA IS NOT	4

SECTION 1 — WELCOME MESSAGE

You are now part of a community built on Ubuntu, dignity, and mutual support. This handbook explains how ZIVA works and how you can benefit from being a member.

SECTION 2 — WHAT TO DO FIRST

2.1 Step 1: Get Bank Details

- Use the official ZIVA branch account

2.2 Step 2: Make Your 2 Consecutive Contributions

2.3 Step 3: Post in the WhatsApp Group

Example: “**Full Name – £2 paid – NEW MEMBER**”

2.4 Step 4: Wait for Your Membership Number

Admins update registers after each funeral.

SECTION 3 — UNDERSTANDING SUPPORT LEVELS

3.1 Level 2 (New Members)

- Support received: **£2 per member**

3.2 Level 1 (Existing Members’ Funeral)

- Contribution by all levels: **£10**
- Support received: **£10 per member**

3.3 Becoming a Full Member

You become a full member after contributing to **two consecutive funerals**.

SECTION 4 — FAMILY COVERAGE RULES

Covered:

- Couples as one member
- Children living with you
- Direct offspring, but if they are working they must hold their own membership in ZIVA

Not covered:

- adult children (18+, working, not in school) unless they join separately.

SECTION 5 — RULES YOU MUST KNOW

5.1 Mandatory Contributions

ZIVA is voluntary, but contributions are **mandatory** for those who stay.

5.2 Two-Strike Rule

Missing two consecutive contributions = deactivation from digital platform register.

5.3 Re-Entry

Returning members may face:

- Level 2 status
- up to 10-year ban if bad acting or bad faith is suspected

SECTION 6 — HARDSHIP SUPPORT

If you are struggling:

- Contact admins privately
- Temporary relief may be granted
- Community job opportunities may be arranged

SECTION 7 — ALUMNI STATUS

If you joined before county boundaries were introduced and later moved away:

- you retain full rights
- you are not removed
- you are considered a **Legacy Ambassador**

SECTION 8 — WHAT ZIVA IS NOT

ZIVA is **not**:

- insurance
- a funeral policy
- a regulated financial service

ZIVA is a **community grant system**.

SECTION 9 — CONTACT DETAILS

Website: www.zivaglobal.co.uk Email: contact@zivaglobal.co.uk