



## **ZIVA GLOBAL C.I.C. 17002394 Data Privacy Policy**

**1. Introduction** ZIVA GLOBAL C.I.C. (Company No: **17002394**) is committed to protecting the privacy and security of our members' personal data. As a registered Community Interest Company, we act as a "Data Controller" under the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

**2. Information We Collect** To facilitate our discretionary benevolent grants and welfare programs, we collect:

- **Identity Data:** Full names, dates of birth, and residency status.
- **Contact Data:** Email addresses, phone numbers, and emergency contact details.
- **Sensitive Data:** Information regarding bereavement (to process grants) and age-related health status (for our Senior Welfare programs).
- **Financial Data:** We process contributions via **Stripe**. Note: ZIVA does not store your full card or bank login details; these are encrypted by our payment processor.

**3. How We Use Your Data** We use your information strictly to:

- Manage your membership and the ZIVA digital portal.
- Coordinate **Chema** (benevolent grants) for families in crisis.
- Verify eligibility for **Senior Welfare** support and youth mentorship.
- Comply with legal and regulatory obligations to the **CIC Regulator**.

**4. Data Security & Sharing** We do not sell your data. We only share information with:

- **Regulators:** If required by law or to protect the Asset Lock.
- **Service Providers:** Verified partners like **Stripe** (payments) and our secure hosting providers.
- **Volunteer Leads:** Branch chairmen (e.g., Leicestershire, Nottinghamshire) strictly for coordinating local welfare visits.

**5. Your Rights** You have the right to access the data we hold about you, request corrections, or ask for your data to be deleted (subject to our legal requirements to keep membership records).